

641—76.11 (135) Contract agency performance. Contract agencies are required to provide services in accordance with these rules.

76.11(1) *Performance measures.* Contract agencies must report on activities and progress toward meeting NPM, SPM, and other performance measures identified by the department.

76.11(2) *Contract agency review.* The department shall review contract agency operations through the use of reports and documents submitted, state-generated data reports, chart audits, on-site and clinic visits for direct care services as applicable for evaluation and technical assistance.

76.11(3) *Exception.* Rescinded IAB 10/3/12, effective 11/7/12.

[ARC 0364C, IAB 10/3/12, effective 11/7/12]